



Terms and Conditions

Reservations, Cancellations, and Tour Booking

To reserve your e-bike tour, please use our online booking system. Complete the booking form with all required information to secure your reservation, including payment processing. Availability is determined by bicycle size and tour capacity for each selected date. If your chosen date is unavailable, please select an alternative date. Once confirmed and paid, you may cancel up to 14 days before your tour to receive a full refund. No refunds will be issued for no-shows. In case of extreme weather, we will attempt to reschedule; if not possible, 90% of the booking fee will be refunded.

Participant Requirements:

Minimum age of 18 years, height of 1.6m, and weight limit of 105kg. If requirements are not met upon arrival, we cannot accommodate or refund you.

By confirming your booking, you acknowledge acceptance of these terms.

CBK Trailblazers is a registered South African company, and all bookings are governed by South African law. A waiver (sent upon booking confirmation) will require you to acknowledge that participation is at your own risk. CBK Trailblazers and its representatives are not liable for any injuries, losses, or damages, including in cases of negligence. Any medical or related costs from injury are the participant's responsibility. For booking assistance, please email us at info@cbktrailblazers.co.za.

Conditions for Participation

Bike Usage: Participants must use bikes responsibly and prudently.

Physical Fitness: Participants confirm they are capable of using an electric bicycle and possess the required fitness level.

Safety Compliance: Adherence to all road safety and operational instructions from CBK Trailblazers, both in parking areas and on public roads, is required.

Group Adherence: Participants are expected to remain with the group unless otherwise directed by the tour escort.

Responsibility: Participants are fully accountable for their behaviour on public roads and within parking areas. CBK Trailblazers is not liable for accidents arising from participant or third-party actions.

Bike and Equipment Care: Participants are responsible for the care and safe return of the bike and equipment provided at the tour's end.